



## INNOVATION IS OUR PASSION

Securecell is the trusted partner for biopharma, enabling them to bring new therapies to patients in a safe, efficient, and economical way. We innovate ground-breaking measuring and control engineering technologies to radically improve bioprocessing, medical treatment, and patient health. For more than 25 years, we have been delivering innovative solutions in bioprocess control for biotech, pharma, and academia. This expertise and experience provided the foundation for the technology transfer into the MedTech space and the development of Seraccess, a truly disruptive diabetes therapy. Continuing steadily on our sustainable innovation path and growth journey, we are looking for talented

## APPLICATION SUPPORT ENGINEER, (fully remote, USA West Coast)

for **Lucillus®**, our process information management system for bioprocess development.

Your responsibilities will include, but won't be limited to, the installation and basic configuration of our software applications on-site or by remote access to Linux and Windows. You coordinate with the customer and responsible stakeholders for the respective IT infrastructure (OS/Networking/Database) all the necessary steps to deliver installations. You plan and perform software updates for our customers and handle 2nd-level support issues using our ticketing system (incl. triage). You support our tests department in the verification of installations and updating procedures.

## YOUR PROFILE

- Successfully completed an apprenticeship as a computer scientist or an equivalent IT education, and several years of working experience.
- You like resolving technical issues in complex life science lab devices, computers, and network environments.
- You enjoy the responsibility of executing, managing, and coordinating 1<sup>st</sup>, 2<sup>nd</sup>, and 3<sup>rd</sup> level support tickets.
- Strong people skills, being able to establish trust and develop long-term relationships with clients.
- You feel at ease with administrative tasks on different OS (Linux, Windows).
- Preferably, you have experience in basic database administration (Oracle Database and/or PostgreSQL).
- Preferably, you have experience with software-to-software integration technologies, including REST APIs, SOAP, and similar connector frameworks for seamless system interoperability. You are willing to embrace travel activities of up to 5% (North America).
- You like to work independently and use your strong problem-solving abilities in a goal-oriented way while collaborating and communicating well in international and multicultural settings.
- Experience in (bio)process technology is a plus; however, it is not a prerequisite.
- A valid work permit is required, and only direct applications will be taken into consideration (no agencies).

## OUR OFFER

Securecell offers a highly diverse international working environment and the opportunity to collaborate with highly skilled individuals from various disciplines. Partnership and interdisciplinary collaboration are at the core of our company, our research activities, and the commercialization of our marketed products. We nurture true innovation and creative thinking to advance our research projects as well as to continuously improve our marketed products. At Securecell, you will discover a challenging job, inspiring colleagues, and a true purpose. We are looking forward to hearing from you!

Please submit your detailed curriculum vitae to [hr@securecell.ch](mailto:hr@securecell.ch)

## JOB LOCATION

Securecell LLC is located in Fort Lee, NJ, USA.

This is a fully remote position, ideally suited for candidates based on the U.S. West Coast, preferably in California.